

March 16, 2010

Dear Lara,

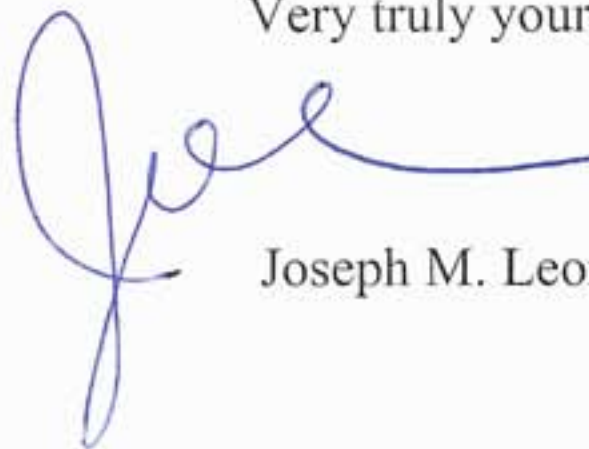
My mom, Marie Leone, recently stayed at the Bristol in East Meadow for a one month trial. It did not work for my mom for several reasons totally unrelated to the Bristol.

Your facility, the entire staff, the programs and food were outstanding. Patricia and Bridgette were particularly terrific in working with my family on the admission and then on attempting to get my mom comfortable. You should be very proud of your staff – they are extremely helpful, conscientious and professional.

If my mom changes her mind, as the family continues to believe that would be best for her, I have you guys at the top of my list. Actually, she wants to visit her “friends” there for lunch very soon. And I think I will take her there, as spring is finally here.

Thanks again and congratulations on putting such a fine team together.

Very truly yours,

A handwritten signature in blue ink, appearing to read 'Joe', with a large loop at the start and a long horizontal stroke at the end.

Joseph M. Leone